

Notice of References Cited	Application/Control No. 10/004,790	Applicant(s)/Patent Under Reexamination MORI ET AL.	
	Examiner Rob Rhode	Art Unit 3625	Page 1 of 1

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NON-PATENT DOCUMENTS

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	U	"Clarify Delivers First e-Business Solution That Puts CRM into the hands Of Online Customers"; PR Newswire; New York; Feb 28, 2000
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.